

# On-Site Services

## Ready to experience Amazing Service™?

When you choose Nextiva Business Phone Service, you get access to our certified technicians who will come to you and implement your phone system. We even provide in-person training. When you're ready to switch from your old service to Nextiva, we'll be right there by your side every step of the way.



## Professional installation and training services

Service	What's included?	Details
Device Installation	A Nextiva technician will come on-site and set up your Nextiva phones and other devices.	This includes placing, unboxing, and installing Nextiva phones and other devices. If time, the technician will also collect and help store or box up equipment in your building.
User Training	A Nextiva trainer will conduct customized training sessions on-site focused on the people who will use the Nextiva phones and other devices.	The Nextiva trainer will provide training in your classroom or conference room. We'll create an agenda focused on the different types of people who will be using the devices and the phone system features applicable to your use and processes.
Admin Training	A Nextiva trainer will conduct customized training sessions on-site for the people who are in charge of maintaining the phone system.	The agenda will be focused on phone system management, reporting, and other advanced management features as applicable.
Go-Live Support	A Nextiva technician will be on-site the first day your new phone system is ready to use.	The Nextiva technician will offer support by assisting you at your desk, so they're there when you need additional assistance using the new phone system and features.
<b>Total price</b>	First 30 devices/users per location <b>\$2,600</b> . Each additional day of XBert onsite device setup <b>\$1,000</b> .	

## Standard device installation services\*

Service	What's included?	Details
Standard Device Installation	Receive assistance installing Nextiva phones and other devices at your location.	A third-party technician will arrive on-site to place, install, and verify that your phones and other devices are working properly.
Additional Device Installation	Additional Nextiva phones after the first five devices at each location.	Installation of additional Nextiva devices at each location.
<b>Total price</b>	First five devices/users per location <b>\$250</b> . Each additional device/user <b>\$25</b> .	

To learn more about Nextiva On-Site Services, contact us at [sales@nextiva.com](mailto:sales@nextiva.com) or (800) 799-0600.

\*Pricing is per location, and all work must be done in the same visit. Additional visits to the same location will require an additional charge.